



# CAPABILITY STATEMENT

## 1st Action, Inc.

### Take Action with 1st Action

1<sup>st</sup> Action delivers innovative business solutions through strategic planning, secure technology, and expert management of technical environments—empowering clients to succeed and thrive in complex, ever-changing landscapes.

1<sup>st</sup> Action uses a system design approach to implement and manage technology for Government and Commercial clients, enabling them to achieve their organization's vision in complex environments. Through an understanding of our customers' culture, processes, and business needs, 1<sup>st</sup> Action assists our customers in implementing sustainable technological solutions to achieve specific desired results. Our three business units, 1<sup>st</sup> Action Business Solutions, 1<sup>st</sup> Action Technologies, and 1<sup>st</sup> Action Management, offer complementary services focused on Strategic and Operational Planning, Information Technology Planning, Design, Security, and Operations, and Management for fixed and temporary operating environments.

1 <sup>st</sup> Action, Inc.		
Business Solutions	Technologies	Management
<ul style="list-style-type: none"> <li>• Strategic &amp; Operational Planning</li> <li>• Continuity of Operations (COOP)</li> <li>• Program &amp; Project Management</li> <li>• Emergency Management</li> <li>• Process Improvement</li> <li>• Product Marketing &amp; Reselling</li> <li>• Business Intelligence &amp; Data Analytics</li> <li>• Adult Training &amp; Education</li> </ul>	<ul style="list-style-type: none"> <li>• IT Assessments, Architecture &amp; Engineering</li> <li>• Deployable &amp; Executive Communications</li> <li>• Wireless Networking</li> <li>• Laboratory Instrumentation Reselling, Survey, &amp; Installation</li> <li>• Value-Added Reselling</li> <li>• Managed IT Services</li> <li>• Information Security &amp; Operations</li> </ul>	<ul style="list-style-type: none"> <li>• CIO &amp; CTO as a Service</li> <li>• IT Operations &amp; Maintenance</li> <li>• Temporary Shelter &amp; Forward Operating Base Support</li> <li>• Supply Chain Management</li> </ul>

### 1<sup>st</sup> Action Qualifications

1<sup>st</sup> Action's corporate capabilities are backed by employees with the following certifications, qualifications, and experience:

- Strategic Planning & Policy Development
- Project Management Professional (PMP)
- Information Technology Information Library (ITIL)
- Lean Six Sigma Black Belt
- CISSP, CEH, SEC+, NetBrain Integrator
- FEMA COOP Management Train-the-Trainer
- Defense Support of Civil Authorities
- Top Secret Security Clearances



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SBA / SWaM Socio-economic Certifications: VOSB / SDVOSB

NAICS: 513210, 517111, 517122, 517810, 541330, 541380, 541512, 541513, **541519 (Primary)**, 541611, 541613, 541690, 541618, 541713, 541715, 541990, 561110

<https://www.1stAction.us>

### Differentiators

1<sup>st</sup> Action's employees have deep experience advising executive leadership, implementing IT solutions, and managing crisis operations for defense and civilian sectors. Our proprietary strategic planning process mixes foresight, design, and custom-developed assessments with actionable and iterative planning to navigate complexity in technical environments. Through a disciplined approach, 1<sup>st</sup> Action reduces complex environments to form predictable and reliable strategies that support business success. 1<sup>st</sup> Action ensures our recommended technology solutions align with identified business goals to enhance strategy execution.